

Pete Tanguay

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Education

Sep 1974 - Dec 1979 - B.S. in Business from the University of Colorado – Computer Based Information Systems

Work

Overview

Since my graduation from college in December of 1979, I have worked for three companies and started five companies, three I have sold and two I actively work in. These are listed below in chronological order.

Jan 1980 – Sep 1980 – Systematics – Computer Programmer

Developed software for the banking industry.

Sep 1980 – Dec 1983 – Baptist Medical System – IT Manager

Software development, project management including operating system conversion projects, data analytics and IT department management for Shared Services division.

Jan 1984 – Aug 1986 – Personal Touch Software – Founder and President

Custom software development for the investment banking industry and computer training services. Developed portfolio management software used in multiple investment broker dealer companies. Acquired by BKD.

Aug 1986 – Dec 1989 – Baird, Kurtz & Dobson, CPA's – Manager Computer Services Division

Managed Computer Services Division for regional CPA firm. Developed Home Infusion Software for I Care of Arkansas during this time.

Jan 1990 – Mar 2000 – Management by Information – Founder and President

Home Infusion software company with customers in 46 states. Acquired by Option Care in Aug 1996.

Mar 2000 – Sep 2018 – Rock-Pond Solutions – Founder and President

Business and IT consulting services and Business Intelligence software and services to the home infusion, specialty pharmacy and HME industries. Rock-Pond had customers in all 50 states and Puerto Rico. Acquired by Mediware in July 2018.

Mar 2012 – Dec 2018 – Rock-Pond Properties, LLC – Founder and President

Limited partnership established to acquire commercial properties.

Jan 2019 – current – Rock Pond Pros – Founder and President

Rock Pond Pros' mission is to execute projects and build products to impact people locally ... globally.

Professional and Community Involvement

Being active and contributing to my community has always been a priority. I currently hold the following board and volunteer positions:

- ❖ Conway Area Chamber of Commerce Board
- ❖ Conway Area Chamber of Commerce Executive Board
- ❖ Conway Area Leadership Institute – Underwriting Sponsor
- ❖ Children’s Tumor Foundation Board of Directors
- ❖ Conway Kids Triathlon Board of Directors and Race Director
- ❖ Deliver Hope Board of Directors – non-profit organization serving at-risk teenagers
- ❖ Arkansas Community Foundation Board of Directors – nonprofit organization that promotes smart giving to improve communities.
- ❖ Sparks Systems Advisory Board – Metabolic testing, athletic coaching and nutrition services.

In the past, I have held the following board and volunteer positions:

- ❖ Girl Scouts of America – Pulaski County Board of Directors
- ❖ United Way of Pulaski County Board of Directors
- ❖ Young Life Ministries Board of Directors – Little Rock
- ❖ Soaring Wings Half Marathon Board of Directors
- ❖ Chase Race and Paws 2 mile race Board of Directors
- ❖ Conway Running Club Board of Directors
- ❖ Conway Area Tennis Association – Founding member and Board of Directors
- ❖ Arkansas Tennis Association – Board of Directors
- ❖ USTA Pro Circuit Tennis Tournament – Tournament Committee and Tournament Chair
- ❖ Arkansas Clipper Developers User Group – Founder and President
- ❖ National Home Infusion Association (NHIA)
 - HIEC (Home Infusion EDI Coalition) Committee
 - Infusion Magazine editorial advisory board
 - Data initiative Task Force

Athletic accomplishments

Health, nutrition and fitness have been a priority of mine since I turned 50. During this time, I have set specific goals each year and achieved the following:

- ❖ Completed 17 full marathons and over 50 races of shorter distances (1 mile, 5k, 10k and half marathon)
- ❖ Completed 15 triathlons at the Sprint, Olympic and Half Ironman distances including the World 70.3 Championships (Half Ironman distance) in Kaprun, Austria.

Publications and presentations

I have a belief that the best way to know something is to hear it, see it, do it and teach it. As a result, I look for opportunities to publish and present information to “teach it” and therefore, fully “know it”.

During my career, I have published numerous articles on technology, data analytics, pharmacy, business and finance subjects in the following publications:

- ❖ ComputerWorld
- ❖ Infusion Magazine
- ❖ Homecare Magazine
- ❖ Computertalk for the Pharmacist
- ❖ The Remington Report

In addition, I was a contributing author to the Book, Handbook of Food-Drug Interactions Edited by Beverly McCabe, Eric H. Frankel and Jonathan J. Wolfe and published in 2003 by the CRC Press. My contribution was a chapter titled “Computers in Nutrient-Drug Interaction Management: Understanding the Past and the Present, Building a Framework for the Future.”

I have given numerous presentations on technology, data analytics, pharmacy and finance subjects for the following associations:

- ❖ The Institute for Home IV and Nutritional Services
- ❖ National Home Infusion Association
- ❖ MedTrade – Home Medical Equipment Expo and Conference
- ❖ American Society of Consultant Pharmacists
- ❖ American Society of Hospital Pharmacists
- ❖ American Society of Health System Pharmacists – Homecare Division
- ❖ National Association of Specialty Pharmacy
- ❖ Healthcare Automation Users Group
- ❖ Definitive Homecare Users Group
- ❖ Mediware Users Group
- ❖ Vital Care Annual Conferences

Passion and Core Values

I am driven by my passion and core values. I am very passionate about making a difference in the lives of people and working with others to accomplish great things. This is evident in the mission statement of Rock-Pond Pros, “to impact people locally ... globally”. As I look back on my life, my deepest feelings of accomplishment and satisfaction come from the people I’ve gotten to know and work with and the impact we’ve collectively had on the people we served, products we built and the impact we’ve had on our world.

The following 5 values of mine were the driving force and measuring stick at Rock-Pond Solutions and reflect the values that guide my life day by day.

Work. I’ve had a job since I was 13. Finishing a challenging task gives me a great feeling of accomplishment. I like being tired from work. I love making my customers happy. I work hard at the office, in my yard, on the golf course, on a run or a bike ride or a race and to help improve the quality of place in my community. I have very little patience or respect for people who are lazy, sometimes to a fault.

Teamwork. Although I am very independent, my best accomplishments have come through working as a team. I’ve done many marathons and triathlons and I attribute my results in large part to people I trained with, who held me accountable and in that sense were on my team. To me, doing things by myself can be lonely and lack the impact of being a part of accomplishing a goal bigger than me.

Balance. As I reflect on my life, I see times where I was way out of balance and times where I had a good balance of work, family, community, learning, etc. I believe most addictive conditions are partially a result of

being out of balance. At Rock-Pond I encouraged our staff to have a balanced life and committed to invest financially in anything they were personally involved with.

Reliability. My Dad taught me that a man's word was everything. If I say I will be somewhere or do something, you can count on it. If I tell you my product or service will do something, you can count on it. It's my word.

Simplicity. Simple may not be easy to achieve but it is easy to understand and easy to use. Like the iPhone. My daughter doesn't know anything about technology, but she can do things on it that amaze me. The iPhone does not come with a manual or any customer support. Just the phone. Simply. In the words of Albert Einstein, "If you can't explain it simply, you don't understand it well enough."